

We Connect Your Business To Its Potential



We value our culture, our people, our integrity, and the impact we have on our clients and their businesses.



CULTURE
Who we are is what you get



METHODOLOGY
Our C-I-O methodology delivers predictable, consistent results.



LIFECYCLE ENGAGEMENT
We are with you every step of the way

Who We Are



7
OFFICES

200
TECHNOLOGY
PROFESSIONALS

📍 Offices in Idaho | Montana | Oregon | Utah | Washington | Philippines

★ Resources In Alaska | Arizona | California | Colorado | Florida | Georgia | North Carolina | Pennsylvania

10 %
Operations

15 %
Sales

30 %
Customer Support

45 %
Engineering

Customer Satisfaction



What We Do



UNIFIED COMMUNICATIONS AND COLLABORATION

With Cerium, you get a technology partner you can trust with powerful, secure UC solutions that can adapt as your organization evolves. We are a leading UC integrator and can deliver it the way you need it—on premise or private, public, or hybrid cloud.



CONTACT CENTER

Nearly two decades of experience designing and integrating leading contact center technology for organizations to create communication solutions that strengthen customer engagement.



CYBERSECURITY

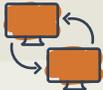
We help simplify the complex with a holistic approach to helping organizations manage cybersecurity-related risk.

- Cybersecurity strategy
- Risk assessments & audits
- Virtual cybersecurity staff
- Managed cybersecurity
- Core cybersecurity products



DATA CENTER

Seasoned experts to design and implement cost-effective data center solutions to house your important infrastructure.



NETWORKING AND INFRASTRUCTURE

We design secure, resilient network solutions around your business and technology requirements.



CONSULTING

We combine proven methodologies, with decades of field experience and industry knowledge to assess your specific needs and present ideas that help you extract maximum value from your technology resources.



MANAGED SERVICES

Fully customizable, multi-vendor blend of managed services.

- Outsourced IT
- Proactive monitoring
- Remote engineering support
- Event management
- Incident response
- Local spare parts
- 1463° self-service portal



USER ADOPTION & OPTIMIZATION

Get the most from your technology investments with training designed specifically to deliver essential next-generation skills to your employees and ensure user adoption of your technology investments.

Technology Partners



AVAYA EDGE DIAMOND

- Diamond Certified
- Solutions Expert Designations:
 - Cloud Specialist
 - Enterprise Unified Communications
 - Midmarket Unified Communications
 - Enterprise Contact Center



Gold Certified

CISCO GOLD

- Master Collaboration
- Master Security
- Advanced Data Center
- Advanced Enterprise Networks
- Advanced Specialized Customer Experience
- Cloud & Managed Services
- Unified Contact Center Enterprise



GOLD PARTNER

DELL EMC GOLD

- Server
- Storage:
 - Hyperconverged Infrastructure
 - Primary Storage
 - Data Protection

Gold

Microsoft Partner



MICROSOFT GOLD

- Gold Competencies
 - Cloud Productivity
 - Communications
 - Messaging
 - Datacenter
 - Collaboration and Content
- Cloud Solution Provider
- Skype for Business Certified Support Partner



Talk with a Cerium expert today!

Call 800.217.0933

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