



Cerium Assure: Network & Security

Get the most out of your technology investment by gaining direct access to a lead engineer who knows you and your specific environment.

Cerium Assure is the ideal optimization offering for those organizations who want a direct relationship with their Cerium lead engineer. It is a fixed cost service offering that provides consistent technical oversight and expert guidance. Your Cerium Assure engineer(s) will have intimate knowledge of your infrastructure and a professional relationship with key members of your IT team. Having direct access to your Cerium Assure engineer will give you unparalleled confidence in your technology investments.

During a Cerium Assure engagement, your engineer will:

- Provide regularly scheduled focus time with your IT team
- Perform in-depth technical reviews of your system configuration
- Provide actionable insights and specific recommendations for improving uptime, reliability, and stability.
- Assist in implementing best practices
- Provide guidance for leveraging the features and functionalities of your applications

Network & Security engagements cover:

- Overall system overview
- Capacity and performance trending
- Firmware and software version review and recommendations
- Alerting configuration review (and review of alerts, if any)
- Cerium and vendor support case review
- Review of product-specific field and technical advisories
- Potential risk and risk reduction recommendations

Available for select enterprise and security solutions.